

**1 July 2010**

Statement

Kristy McDonald QC

Chair

The level of complaints to the Real Estate Agents Authority (REAA) from the buyers and sellers of real estate has been significantly higher than anticipated.

The Authority, which was established in November 2009, has been able to respond to these complaints within its current budget.

If the current level of complaints continues the Authority will review how it will manage the complaints and associated investigation processes in future years.

The Authority will carry out this work over the next few months.

For more information contact:

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